

Glenwood State Bank's CONVERSION TIMELINE

What to expect **BEFORE** conversion weekend:

Week of February 11	<ul style="list-style-type: none"> ▪ New Online/Mobile Banking password credentials arrive; you will use these credentials starting Monday, February 25th. <i>Continue to use your current credentials until that time.</i> ▪ Download or print your historical data from Online Banking. <i>On February 25th, transactions and images past 90 days will not be immediately available; it may take up to six weeks for these transactions to appear.</i>
Week of February 18	<ul style="list-style-type: none"> ▪ New Debit and ATM Cards arrive; begin using them Monday, February 25th at 5:00am. <i>Continue to use your current Debit Card until that time.</i> ▪ Download or print your historical data from Online Banking. <i>On February 25th, transactions and images past 90 days will not be immediately available; it may take up to six weeks for these transactions to appear.</i>

What to expect **DURING** conversion weekend:

Thursday, February 21	<ul style="list-style-type: none"> ▪ Final statements will be printed and mailed; eStatements will be emailed. ▪ Continue to use your current Debit/ATM Card for purchases and at ATM's. ▪ Online Banking, Mobile Banking, and Telephone Banking will enter inquiry-only mode at 3:30pm. <i>You will be able to view balances and history, however, you will not be able to make transfers.</i>
Friday, February 22	<ul style="list-style-type: none"> ▪ Any deposits made into your account will not be reflected in your balance until Monday.* ▪ Continue to use your current Debit/ATM Card for purchases and at ATM's. ▪ Online Banking, Mobile Banking, and Telephone Banking will remain in inquiry-only mode.
Saturday, February 23	<ul style="list-style-type: none"> ▪ Any deposits made into your account will not be reflected in your balance until Monday, similar to all Saturday postings. ▪ Continue to use your current Debit/ATM Card for purchases and at ATM's. ▪ Online Banking, Mobile Banking, and Telephone Banking will remain in inquiry-only mode.
Sunday, February 24	<ul style="list-style-type: none"> ▪ Any deposits made into your account will not be reflected in your balance until Monday, similar to all Sunday postings. ▪ Continue to use your current Debit/ATM Card for purchases and at ATM's. ▪ Online Banking, Mobile Banking, and Telephone Banking will remain in inquiry-only mode.

** If you make a deposit and need to access those funds with your Debit Card, you may contact the Bank to make those funds available.*

What to expect **AFTER** conversion weekend:

Monday, February 25	<ul style="list-style-type: none"> ▪ Begin using your new Debit Card for any purchases or at ATM's at 5:00am. ▪ Destroy your old Debit Card. <i>Update any automatic or recurring charges you were paying with your old Debit Card information</i> ▪ Login to Online Banking or Mobile Banking using the password credentials you received during the week of February 11th. <i>If applicable, recreate any balance or transaction alerts for your accounts.</i>
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For more information, visit www.glenwoodstate.bank/conversion