

# Electronic Banking



**GLENWOOD  
STATE BANK**  
www.glenwoodstate.com

## Online Banking

### BENEFITS:

- **Convenient** - check balances on any of your Glenwood State Bank accounts
- **Accessible** - access Online Banking 24 / 7
- **Flexible** - setup one-time or recurring transfers between your Glenwood State Bank accounts, or make your Glenwood State Bank loan payments
- **Stay Informed** - setup e-mail alerts for transactions or balance thresholds
- **Secure** - safely request information, ask questions, or provide us with updated personal information

### ENROLLMENT INSTRUCTIONS:

1. Go to Glenwood State Bank's website at [www.glenwoodstate.com](http://www.glenwoodstate.com)
2. Click on either the Personal or Commercial Enrollment option under Online Banking
3. Review the terms and conditions and click I Agree to proceed
4. Fill out the enrollment information form and click Submit. You will receive a confirmation email within one business day informing you that your request has been accepted. At that time, you will be able to complete the enrollment process and access your accounts online using the User ID and Password you created at setup.

## 24-Hour Phone Banking

### ENROLLMENT INSTRUCTIONS:

1. Call the phone banking number (listed below)
2. Select the appropriate menu item
3. Enter your account number
4. Enter the last 4 digits of your Social Security
5. Create a PIN for your account
6. Begin using 24-Hour Phone Banking!

**Glenwood** (320) 634-5113  
**Alexandria** (320) 763-4271  
**Toll-Free** (877) 634-5113

## Mobile Banking

Download the free Glenwood State Bank mobile banking app to use all of the features of Online Banking from your smart phone, PLUS deposit checks with your camera!

1. Visit the Apple or Google Play Store
2. Search for Glenwood State Bank
3. Install the app
4. Sign in with your Online Banking credentials

*NOTE: you must be enrolled in Online Banking before the app will be functional for your account*

## eStatements

### BENEFITS:

- **Free** - there is no charge for eStatements
- **Fast** - access your statement days before a paper statement would arrive in the mail
- **Secure** - reduce the risk of statements being lost or stolen in the mail
- **Convenient** - review your statement online anywhere you have access to the internet
- **Less Clutter** - reduce clutter by saving your eStatements to your personal computer
- **Environmentally Friendly** - conserve resources by cutting down on paper usage

### ENROLLMENT INSTRUCTIONS:

1. Login to your Online Banking
2. Click on the Services tab
3. Select Electronic Statements
4. Review the terms and conditions and click I Agree to proceed
5. You will be emailed a verification code to your primary email address on file at Glenwood State Bank
6. Enter the verification code under Electronic Statements
7. Place a check mark in the box next to each account you wish to receive eStatements for and click Submit

## Bill Pay

### BENEFITS:

- **Flexible** - pay bills, people, or organizations
- **Secure** - safer than mailing checks
- **Easy** - simple to understand and easy to navigate
- **Time Saving** - pay all of your bills in minutes or setup recurring payments for monthly bills
- **Convenient** - no more stamps, envelopes, or trips to the post office
- **Accessible** - access Bill Pay 24 / 7
- **Historical** - paid bills will be retained for 18 months to assist in annual budgeting and tax preparation
- **Free with active use!** If no payment activity is conducted within 30 days, a monthly service charge of \$5.00 will apply

### ENROLLMENT INSTRUCTIONS:

1. Login to your Online Banking
2. Click on the Bill Pay tab
3. Complete the enrollment form and click Submit
4. Begin paying bills immediately from your Glenwood State Bank Checking account!